QLI FITNESS EQUIPMENT

QLI FITNESS EQUIPMENT
14524 Garfield Ave, Paramount, CA 90723 USA
(888) 996 8687 | services@qlifitnessequipment.com

RMA NO. (QLI WILL ASSIGN)

RETURN MERCHANDISE AUTHORIZATION

Need to return or cancel an item? Fill in this form, sign it, and email it to services@qlifitnessequipment.com.
We will review it and reply within 2 business days with your RMA number and next steps.

1 WHAT DO YOU NEED?

Check one box

☐ **MY ORDER HAS NOT SHIPPED YET**
I want to cancel an item.
Fill in Steps 2 and 4. Skip Step 3.

☐ **MY ORDER HAS SHIPPED OR ARRIVED**
I want to return an item.
Fill in Steps 2, 3, and 4.

2 YOUR ORDER

YOUR NAME OR COMPANY

SALES ORDER NUMBER (TOP RIGHT OF YOUR SALES ORDER)

PHONE

EMAIL

TELL US WHAT HAPPENED AND WHY YOU NEED TO CANCEL OR RETURN

3 RETURN DETAILS

Shipped orders only

ITEMS YOU ARE RETURNING (EXAMPLE: 1 X QHP092 HIP PRESS)

IS THE ITEM STILL IN ITS ORIGINAL PACKAGING? ☐ Yes ☐ No ☐ It has been assembled

Once approved, ship the item to QLI Fitness Equipment, 14524 Garfield Ave, Paramount, CA 90723 USA, with your RMA number on every box. It must arrive within 30 days of your RMA date.

4 WHAT WOULD YOU LIKE? SIGN AND SEND

☐ Refund ☐ Store credit for a future order ☐ Exchange for a different item

Refunds go back to your original payment method. If you paid by ACH, wire, or check, we will call you to confirm your bank details. We never ask for bank details by email.

PRINTED NAME

SIGNATURE

DATE

Good to know: Cancelled or returned items may have a cancellation or restocking fee, and returns may have extra charges for damage or missing parts. Any fee is shown on your RMA before you agree. Card processing fees and shipping already paid are not refundable. Refunds are sent after we approve your request, or after we receive and inspect a returned item.

FOR QLI USE ONLY

NOTES

RMA DATE | FEE % | RETURN BY | RESOLUTION | TOTAL AMOUNT | ISSUED BY